

## ELECTRONIC TICKETS FOR THE JAZZ GAME

We will be attending the Friday, November 25<sup>th</sup> 6 PM Jazz vs. Atlanta Hawks game. Clinton City Recreation must have a current and working email in order to distribute Jazz Game tickets this year. Parents are encouraged to use the same email when registering multiple family members to play. When setting up the "FLASH SEATS" account please use the same email provided to Clinton City Recreation. Tickets will be sent via email to your "Flash Seats" account. Flash Seats account set up is free and takes less than 5 minutes.

DESKTOP SIGN-UP

Go to [www.flashseats.com](http://www.flashseats.com) and click on the REGISTER tab on the top of the main page.

Fill out all the fields on this page and submit. You can use your work or a generic email address .

You will be sent a Verification code to your email. You will need to get the code from your email and enter it to be validated.

At this point, you will need to enter in a credit card which will be your "ticket" for the events. Since Utah driver's licenses don't have a magnetic strip, you CANNOT use the driver's license. You will never be charged any money on your credit card. If you don't have a credit card, you can go and buy a Visa gift card and use that as your credit card.

Fill out all of the fields on the Identification Information page. You will be asked to enter in your credit card number again.

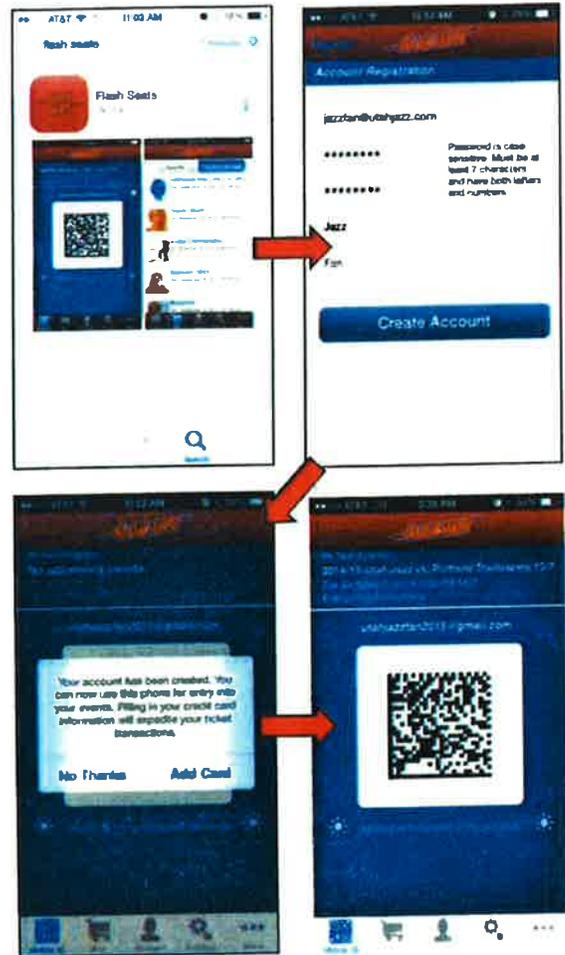
You are now registered for Flash Seats. You can log in and see your seats for the events. Your login will be your email address and make sure you keep in mind your password. If you do forget it, you can request it to be reset for you at the main login page.



# FLASH SEATS SIGN UP (MOBILE PHONE)

Flash Seats is the electronic, paperless ticketing system used by the Utah Jazz, Salt Lake Bees and several other national entertainment venues. Flash seats provides you with a convenient solution to accept and transfer tickets via your mobile device – all without ever needing a paper ticket. **Using and setting up an account is quick, easy and free!**

1. On your [Android](#) or [Apple](#) Smart phone, locate the app store and download the FREE Flash Seats App.
2. Once the app is downloaded you can create your account using your email address, a personalized password, and your first and last name.
3. You will be prompted to enter credit card information but this is not required if you are using a mobile device for entry. Entering a card number and presenting that card at the gate is an alternate method of entry **\*NOTE YOU WILL NOT BE CHARGED\***
4. As soon as you are logged in you are ready to attend the event. Simply select "Mobile ID" at the bottom left of your screen and your next event and mobile ID will appear.
5. Now you can use your mobile device to enter at any entrance of the EnergySolutions Arena. No need to go to the box office! Simply present your smart phone with the mobile ID showing to the usher at ANY door.
6. The usher will scan your phone and present you with a seat locator slip that will contain your seat location.



## Transfer your Tickets:

1. If you need to view your tickets or transfer tickets to a friend use the account button in the bottom center of the screen.
2. To transfer tickets go into "My Tickets" and select the appropriate seats. Then enter name and email of the person receiving the tickets. Click preview transfer, and then confirm you wish to transfer the seats.

**\*If you chose to transfer your seats please forward these instructions to the recipient.\***

